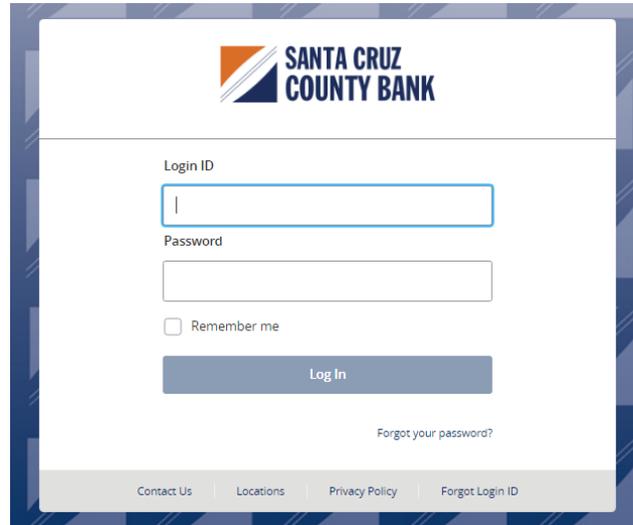


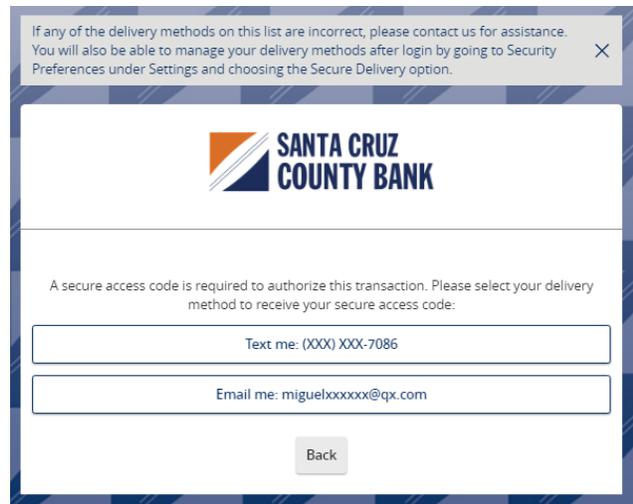
Login Process & Device Registration Guide

1. Enter your 'Login ID' and 'Password'.
2. Select 'Login'.



The screenshot shows the login interface for Santa Cruz County Bank. At the top is the bank's logo. Below it are two input fields: 'Login ID' and 'Password'. There is a 'Remember me' checkbox and a 'Log In' button. A link for 'Forgot your password?' is located below the button. At the bottom, there are links for 'Contact Us', 'Locations', 'Privacy Policy', and 'Forgot Login ID'.

3. Select the delivery method to receive your secure access code.



The screenshot shows a notification banner at the top: 'If any of the delivery methods on this list are incorrect, please contact us for assistance. You will also be able to manage your delivery methods after login by going to Security Preferences under Settings and choosing the Secure Delivery option.' Below the banner is the Santa Cruz County Bank logo. The main text reads: 'A secure access code is required to authorize this transaction. Please select your delivery method to receive your secure access code:'. There are two input fields: 'Text me: (XXX) XXX-7086' and 'Email me: miguelxxxxx@qx.com'. A 'Back' button is at the bottom.

Login Process & Device Registration Guide

4. Enter the secure access code in the box once it has been received.
5. Select 'Submit'.

Secure Access Codes are temporary, one time use codes and are active for 15 minutes after they have been requested. If you haven't yet received your code, please contact us for assistance. X

SANTA CRUZ COUNTY BANK

Enter your Secure Access Code

Secure Access Code

Back Submit

6. Review the User Profile and make any necessary changes.

If any information displayed here is incorrect, please complete the login process and go to Manage Contact Info under Settings to request an update be made. X

SANTA CRUZ COUNTY BANK

Please review and update your information. All fields are required unless indicated.

NAME

Prefix (optional)

First Name

Middle Name (optional)

Last Name

Suffix (optional)



7. Click 'Submit Profile'.

ADDRESS

Address 1

Address 2 (optional)

Country

CONTACT INFORMATION

Phone Country

Home Phone

Work Phone

Email Address

[Submit Profile](#)

[Back to Login](#)

Login Process & Device Registration Guide

8. Enter your existing password in the top box along with a new password twice for validation.
9. Select 'Submit'.

Current Password

New Password

Confirm New Password

Back

Submit



10. Please review the password Requirements

Please set your new password:

Password Requirements:

- Must be between 10 and 15 characters
- Must contain at least 1 number
- Password must contain a minimum of 1 lower case characters.
- Password must contain a minimum of 1 upper case characters.
- Password must contain a minimum of 1 special characters.
- Password may not be the same as last 10 passwords.
- May not be the same as current password

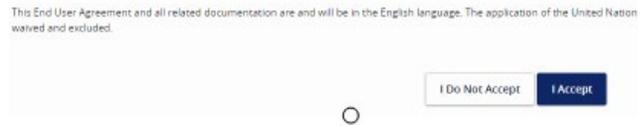


Questions? We're here to help. eBanking@sccountybank.com. 831.457.5000 option 1

EQUAL HOUSING LENDER MEMBER FDIC

Login Process & Device Registration Guide

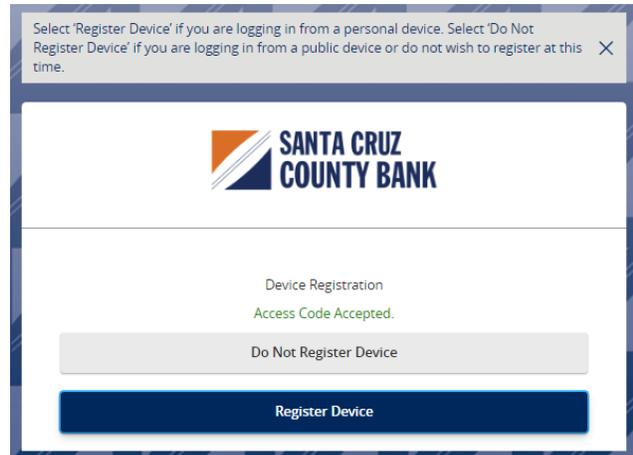
11. Read the 'First Time Login Disclaimer'. Scroll to the bottom of the screen to accept.



12. Select the appropriate registration option.

Are you at a private computer that you will use regularly to access online banking? If so, we can register your browser for future access. If you are at a public computer, select 'Do Not Register Device' and this computer will not be registered.

Note: To register your computer, we will place a Secure Token in your browser. Your PC must be configured to accept cookies from this site. The next time you log on, you will only need to enter your Login ID and password. The number of allowable registrations may be limited for the security of your account.



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